

QUALITY POLICY

The route to continual success for INDEi lies through:

- Providing products that constantly meet customers' requirements
- Adhering to delivery times

It is the policy of INDEi to:

- Maintain and implement an effective management system
- Continually improve the effectiveness of the management system
- Establish and monitor measurable objectives
- Commitment to comply with applicable statutory and regulatory requirements
- Operate in accordance with best practice
- Ensure that staff are competent to carry out assigned work

Staff must:

- Understand the importance of their tasks in meeting company objectives and customer requirements
- Be aware of the specification of the product that is a result of their task
- Achieve the required product specification
- Contribute to the development and improvement of work processes and the ISO 9001:2015 management system

This Quality Policy and associated quality objectives are established and reviewed within each management review meeting, and are communicated and understood by all levels of our organisation – for its continuing suitability and effectiveness in achieving the aims of this Quality policy.

This Policy is available to relevant interested parties, as appropriate

Brian Morris (Managing Director)

